



1 James Street, Mount Gambier

December 16, 2021 Issue 3

VOLUNTEER NEWSLETTER

Welcome

The Board of Directors, Sandi and I would like to say a very special thank you to all our dedicated volunteers. You have made a huge difference in our clients lives. In only a short space of time I have observed close relationships developing and our clients feeling encouraged and supported.



Spending time with someone is a precious gift and our clients are very appreciative.

This year has been very productive and we have achieved so much and we have many more exciting developments waiting to be implemented.

Hoping you find some time to relax and spend time with family and friends.

Wishing all of you a very Merry Christmas and a safe and prosperous New Year.

Our Clients



Our 7 clients are being supported by all of our active volunteers, with some of our clients having more than one volunteer.

The tasks undertaken are varied; for example — making chicken soup, playing cards, light housework, shopping, taking clients to appointments (both medical and social), providing hair cuts, going out for lunch and of course, having a chat over a cuppa. This is just a short list and I am sure it will continue to grow.

Our clients have reported that having our volunteers has been a very positive experience and has far exceeded their expectations. They said everyone is respectful, are always willing to help and are much appreciative of our service.

Office Closure

Our Office will be closed from the morning of Thursday December 23rd through to Tuesday, January 4th. During this time could you please keep track of your hours and let me know what hours you volunteered either by text, email or phone. Thank you.

\bigotimes	00000000000000000	900000000000000000000000000000000000000) <u>99999</u>	\bigotimes_{\bigotimes}
ŏ)	DATES TO REMEMBER		ŏ
ğ	Office Closure Office Re -Opening	Thursday 23rd December	Don ^z Forget!!	ğ
		Tuesday 4th January		0
	Volunteer's Get Together	Wednesday 12th January 1.00pm		



Our Christmas Afternoon Tea

Thank you to everyone who came to our Christmas Afternoon tea. It was lovely to enjoy good company over some food and drinks. Unfortunately, it is not always possible to pick a date that is suitable for everyone so apologies to those who could not make it. We were joined by Coral Emderl from the Woodlands craft group and Ian Bond (Men's Shed) who has built some comfort crosses and birds.

Our Next Get Together

Our next Get Together will be January 12th 2022 at 1.00pm;1 James Street. It will be a very casual event with an opportunity for volunteers to share their experiences with each other. Looking forward to seeing as many of you as possible.

Funding News

We have been fortunate to receive a generous donation from WISE Employment which means we are able continue our services into next year. Submissions for further grant funding have been made to The Hospital Research Foundation and Masonic Charities, and we continue to have discussions with the Department of Health and Wellbeing.

We will know if we have been successful by the end of February.

QR Code

IHHCare now has a QR code, which enables donations to our organization to be made online. All you need to do is scan the QR code with the camera on your phone and follow the prompts. This code will be placed on all our media publications, e.g. newsletter, website, brochures, Facebook etc.

New Policies and Procedures

Please note the new Infection Control Procedure with the updated COVID section and the new COVID-19 policy. This has been sent out as a separate attachment. Please make your self aware of these changes and how they may impact you.

Better Impact

In the new year I will be helping everyone to upload 'My Impact' on your mobile phone so you will be able to log your own volunteer hours .

New Volunteers Training

We are planning on holding another round of training for new volunteers in February. We are hoping there will 16 trainees that will be split into two groups. The training will be condensed from the 9 week program to around 4 weeks.

Advertising for this will begin soon. We would especially love to hear from any males who would be interested in becoming volunteers as the majority of our clients are men and they would enjoy interacting with a male. If you know of anyone who would be interested in volunteering with us please refer them to our website or ask them to ring, and we can provide them with further information and a registration form.



Wishing you all a very Merry Christmas and a safe and prosperous New Year.



